



Cyber Security & MIS Division
Chini Shilpa Bhaban-2, 76 Motijheel C/ A, Dhaka-1000

Citizens Bank PLC is hereby inviting tenders for the following:

Name of Procuring Entity	Citizens Bank PLC
Invitation For	End-to-End ISO 27001:2022 Consultancy, Implementation, Annual Surveillance Audits & 3-Year Certification Cycle Support for Citizens Bank PLC
Procurement Method	Open Tendering Method/Limited Tendering Method
Tender Publication Date	07.01.2026
Schedule Available Date	22.01.2026
Schedule Collection Fees	Tk 2000.00 in the form of a pay order (non-refundable) in favoring of “Citizens Bank PLC”.
Last date & Time of Submission Tender	28.01.2026, 03.00 PM
Name & Address for Tender	Cyber Security & MIS division(level-8), Chini Shilpa Bhaban-2, 76 Motijheel C/A, Dhaka-1000, addressed to, “Head of Cyber Security & MIS” of the Bank.
Eligibility of Tenderer	<p>1. A well-recognised audit and legal consultancy firm with experience in building information security, policy frameworks, or a company focusing on Audit GRC and Cyber Security with at least 05 (Five) years of similar experience, is required. The Consulting Firm should be a company focusing on Audit, GRC, and Cybersecurity business with a minimum of 05 (Five) years of similar experience.</p> <p>2. Bidder should have at least 05 (Five) experience conducting ISO 27001 projects in Bangladeshi Bank (Must submitted Work Completion Letter).</p> <p>3. Bidder should have a Certified Professional in their team, minimum 02 resources with ISO 27001 LA certified, 02 resources with ISO 27001 LI certified, and minimum 01 resource with CISA/CISM/CCSIO/CISSP certified.</p> <p>4. Consulting Firm shall not be permitted to do a joint venture with other Consulting Firm.</p>
Contact Details of the Official Inviting Tender	Name: Rahul Sarker Email: rahul.sarker@citizensbankbd.com Phone:01771222060
Citizens Bank PLC reserves the right to accept or reject any or all the tenders without assigning any reason whatsoever at any stage of the procurement and/or award the work to a single Tenderer or distribute the same among multiple Tenderers. The Bank shall not be bound under any obligation to accept the lowest quotation.	

*Terms & Conditions Apply

The Head of Cyber Security & MIS Division